THE LIVEWELL METHOD™
Community Improvement Assessment Tool

This useful self assessment tool is adapted from one created by the Centers for Medicare and Medicaid Services for long-term care communities. Its purpose is to help you determine how ready the community is to establish a **CULTURE OF IMPROVEMENT**. Use it **EVERY MONTH** as you work on improvements in your community or facility. It is meant to be an honest reflection of your progress, and can help direct you to areas you need to work on.

Rate how closely each statement fits your community	NOT STARTED	JUST STARTING	ON OUR WAY	ALMOST THERE	DOING GREAT
Our managers and owners are **ENGAGED AND SUPPORTIVE** of the improvement work being done in our community. For example, they provide resources to support improvement efforts. (See LiveWell™ *Leader's Guide*)					
Improvement is considered a **PRIORITY** in our community. For example, there is a process for covering caregivers who are asked to spend time on improvement teams. (See LiveWell™ *Leader's Guide*)					
Improvement is an integral component of our **NEW STAFF ORIENTATION**. For example, new caregivers understand and can describe their role in identifying areas of improvement. (See LiveWell™ *Leader's Guide*)					
TRAINING is available to all staff on performance improvement tools and methods.					
Our community has established a culture in which staff are **HELD ACCOUNTABLE** for their performance, but not punished for errors and do not fear retaliation for reporting quality concerns.					
Our community has **IDENTIFIED ALL SOURCES** of data and information relevant to use for improvement efforts. For example, measures of clinical care, input from caregivers, residents and families, survey citations and complaints.					
We have a system to effectively collect, **ANALYZE, AND DISPLAY** our data to identify opportunities for improvement. (See LiveWell™ *Measure and Improve* module)					
Our community **SETS GOALS** for desired improvements. For example, our goal is to reduce the number of falls by 10% every six months.					
Our community is making improvements in **COMMUNICATION, TRUST**, and **TEAM-BUILDING**. (See LiveWell™ *Teambuilding* module)					
Our community is making improvements in **ORGANIZATION OF PLACES AND PROCESSES** to ensure efficiency in our daily work. (See LiveWell™ *Well Organized Home* module)					
Our community is making improvements in **RESIDENT SAFETY AND SATISFACTION**. (See LiveWell™ *Well Residents* module)					
For our improvement projects, we have a process in place for **DOCUMENTING** what we have done, including highlights, progress and lessons learned.					